

The purpose of this Privacy and Cookie Policy is to determine the terms and conditions regarding the use of personal data shared with the Company by Site users ("Data Owner") or generated by the Company while Data Owner using the Site during the operation of the www.timboocafe.com website ("Site") operated by our Company. The Data Owner declares that she/he is clarified with this Privacy and Cookie Policy concerning the processing of her personal data and that she/he consents to the use of her/his personal data as specified here.

### **Hangi Veriler İşlenmektedir?**

Which Data Are Processed?

Under this heading, the data which are processed by the Company and acknowledged as personal data in accordance with the Law on the Protection of Personal Data are listed. Unless otherwise clearly specified, within the scope of the terms and conditions provided under this Privacy and Cookie Policy, the term "personal data" shall involve the information below.

- User Information
- User Process Information
- Marketing Information

In accordance with Articles 3 and 7 of the Law on the Protection of Personal Data, the data that are irrevocably anonymized shall not be acknowledged as personal data by operation of the aforementioned law, and the processing activities related to these data shall be carried out notwithstanding the provisions of this Privacy and Cookie Policy.

### **For What Purpose the Data Are Used?**

The Company shall process the data provided by the Data Owner with the aim of advertising of the product and services provided by the Company to the relevant people by customizing them according to the taste, usage habits and needs and planning and carrying out the activities necessary for the advertising, carrying out the necessary work by business units to avail the relevant people from the products and services provided by the Company and managing the relevant business processes, carrying out the necessary work by the relevant business units for the performing of the commercial activities executed by the Company, and managing the relevant business processes, planning and execution of the commercial and/or business strategies of the Company and ensuring the legal, technical and commercial-business security of the Company and the relevant people in business relations with the Company, including benefiting Data Owners from the products and services offered by the Company, providing personalized products and services to Data Owners, improving the services which are provided by the Company and introducing new services and informing you accordingly.

The Company shall be able to process and share the personal data with third parties without receiving Data Owner's consent in accordance with Articles 5 and 8 of the Law on the Protection of Personal Data and/ or in presence of exceptions in the relevant legislation. The main situations are stated below:

- Being prescribed clearly in law,
- Being compulsory for the protection of the life or body integrity of the person who is unable to declare her/ his consent due to the actual impossibility or whose consent is not legally valid,
- Being necessary to process personal data, provided that it is directly related to the drawing up or pursuance of any contract between the Data Owner and the Company,
- Being indispensable for the Company to fulfill its legal obligations,
- Being made public by the Data Owner herself/himself,
- Being indispensable of data processing for the establishment, use, or protection of a right,
- Being indispensable of data processing for the legitimate interests of the Company, provided that it does not harm the fundamental rights and freedoms of the Data Owner.

### **Who Can Reach the Data?**

The Company shall be able to transfer the personal data of the Data Owner and the new data obtained using this personal data to the third parties whom the Company benefits from the services to accomplish the objectives specified in this Privacy and Cookie Policy, limited to the procurement of related services.

The Company shall also be able to transfer the data to the Company's business partners, suppliers, legally authorized public institutions and organizations, and legally authorized private law legal entities within the scope of the purposes specified in this Privacy and Cookie Policy.

The Company shall be able to share third parties such as outsourcing service providers, hosting service providers (hosting services), law firms, research companies, call centers, including those who send SMS to accomplish any of the objectives stated in this Privacy and Cookie Policy and to improve the Data Owner experience (including improvement and personalization), ensure the security of the Data Owner, detect the fraudulent or unauthorized using, investigate operational evaluation and rectify the errors related to Site services.

### **What Are the Rights of Visitors (Data Owners)?**

Site visitors have the following rights regarding themselves in accordance with Article 11 of the Law on the Protection of Personal Data numbered 6698. These rights are:

- Learning whether personal data are processed,
- Requesting information if personal data have been processed,
- Learning the purpose of processing personal data and whether they are used suitable for their purpose,
- Learning the third parties in the country or abroad to whom personal data have been transferred,
- Requesting correction of personal data in case of incomplete or incorrect processing and to request informing of the transaction made within this scope to third parties to whom personal data are transferred,
- Requesting deletion of personal data in the event that the reasons necessary for processing are eliminated, although it has been processed in accordance with the provisions of the law and other relevant laws, and to request informing of the transaction made within this scope to third parties to whom personal data are transferred,
- Objecting to the emergence of a result against the person herself/ himself by analyzing the processed data exclusively through automated systems,
- Requesting the compensation of the damage in case of damage due to the illegal processing of personal data

The aforementioned rights shall be evaluated and concluded within 30 (thirty) days if the personal data owners communicate with our Company in writing or via the registered e-mail address. Although it is essential not to charge any fee for the requests, our Company reserves the right to charge a fee on the fee schedule determined by the Personal Data Protection Board, depending on the kind of the request.

The Data Owner undertakes that the information in this Privacy and Cookie Policy is complete, accurate and up-to-date, and shall update them immediately in case of any change in this information. The Company shall not be responsible if the Data Owner has not provided the updated information. The Data Owner declares that she/he may not be able to fully benefit from the operation of the Site in the event that he/she makes a request that will result in the inability of any personal data to be used by the Company, and declares that all kinds of responsibility arising in this context shall belong to him.

### **Retention Period of Personal Data**

The Company shall retain the personal data provided by the Data Owner for the period required by the above-mentioned processing purposes. In addition, in the event of any conflict that may arise between the Data Owner and the Company, the Company shall be able to retain personal data for the period of limitation specified in accordance with the relevant legislation, limited to the purpose of pleading within the scope of the dispute.

### **Precautions and Commitments Regarding Data Security**

The Company undertakes the following articles in the terms specified in the relevant legislation or stated in this Privacy and Cookie Policy:

- Not to process personal data unlawfully.
- Not to access personal data unlawfully.
- To take the necessary technical and administrative measures to ensure the appropriate security level in order to provide the protection of personal data and to have the necessary inspections done.

The Company cannot disclose the personal data obtained about the Data Owner to anyone contrary to the provisions of this Privacy Policy and the Law on Protection of Personal Data, and cannot use it for purposes other than processing.

The Company does not shoulder any responsibility for the privacy policies and contents of the applications in case of giving a link to other applications through the site.

### **COOKIES (What Are Cookies and Why Cookies Are Used?)**

A cookie is a file consisting mostly of letters and numbers that allows the device to be identified by storing it in the internet browser or hard disk of the device being used. Cookies make your online experience easier by saving browsing information. Thanks to cookies, websites can keep you logged in, remember your site preferences and offer you relevant content. There are two types of cookies:

- First party cookies are created by the site you visit. The site is shown in the address bar.
- Third-party cookies are created by other sites. These sites have some parts of the content you see on the web page you visit, such as advertisements or images.

For more detailed information about cookies, please visit [www.aboutcookies.org](http://www.aboutcookies.org) and [www.allaboutcookies.org](http://www.allaboutcookies.org) addresses.

**The main purposes of using cookies on our website are listed below:**

- To improve the services offered to you by means of increasing the functionality and performance of the website,
- To improve the Website and to offer new features on the Website and to personalize the offered features according to your preferences,
- To ensure the legal and commercial security of the Website, you, and our Company.

**CATEGORIES OF COOKIES USED ON THE SITE**

Session Cookies	Session cookies are temporary cookies used during our visitors' visit to the Website and after the browser is closed they are deleted. The main purpose of using such cookies is to ensure the proper functioning of the Website during your visit.
Persistent Cookies	Persistent cookies are types of cookies used to increase the functionality of the Website and to provide faster and better service to our visitors. These types of cookies are used to remember your preferences and are stored on your device via browsers. Some types of persistent cookies can be used to offer you special suggestions, considering the purpose of using the Website. Thanks to persistent cookies, if you visit our Website again with the same device, it will be checked whether there is a cookie created by our Website on your device, and if there is, it will be understood that you have visited the site before and the content to be conveyed to you is determined accordingly and thus a better service is provided to you.
Technical Cookies	The operation of the Site is ensured with technical cookies, and the pages and areas of the website that are not working are determined.
Flash Cookies	These types of cookies are used to activate image or audio content on the site.
Customization Cookies	These cookies are used to remember users' preferences during visiting different pages of different websites. For example, remembering your chosen language preference.
Analytical Cookies	Analytical cookies enable the production of analytical results such as the number of visitors to the Site, the detection of the pages displayed on the Site, the site visit hours, the scrolling movements of the website pages.

## COOKIES USED ON THE SITE: Description, Duration and Preferences

### Analytical Cookies

Advertising / Campaign / Promotion	They are used to display behavioral and target-oriented advertisements to visitors and to calculate the impact of campaigns. It is possible to accept or refuse through browser settings.
Market Analysis	They are used for market analysis. It is possible to accept or refuse through the browser settings.
Facebook/Instagram/ Youtube	These cookies in this type are used to monitor people who are members of social media networks or not, with the aim of market analysis and product development. It is possible to accept or refuse through browser settings.
Location	They allow determining the approximate address (city, district, postal code) thanks to the user's IP address and so the user can automatically select her/ his own country in this way. It is possible to accept or refuse through browser settings.
Google Analytics	Such cookies allow the collection of all statistical data to improve the presentation and use of the Site. Google enables us to better understand users by adding data on social statistics and data on interests to these statistics. Our site uses Google Analytics cookies. The data which are collected with the aforementioned cookies are transferred to Google servers located in the USA and the aforesaid data is retained in accordance with Google's data protection principles. For the Control of Cookies; <a href="https://tools.google.com/dlpage/qaoptout">https://tools.google.com/dlpage/qaoptout</a>

### Technical Cookies

Session	Session cookies are used to ensure the continuity of the session. It is possible to accept or refuse through browser settings.
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### Customization Cookies

Language	They the language selected by the user and provides options accordingly. It is possible to accept or refuse through browser settings.
Mobil	They are used to display the main website if the user visits the Site from a mobile device. The source site is saved to better understand the user's preferences. It is possible to accept or refuse through browser settings.

### Flash Cookies

Flash Cookies	They activate the audio and video content to be played. It is possible to accept or refuse through browser settings.
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### Can the Use of Cookies Be Blocked by Data Owners?

It is extremely important for us that the Site Visitors can freely use their preferences to determine which personal data can be obtained. However, it is not possible to manage Cookies which are necessary for the operation of the website, and also if some Cookies are turned off, various functions of the website may not work.

It is necessary to change the settings of the internet browser used in order to prevent the use of cookies. These changes may vary depending on the device and internet browser used. The information below is on what steps should be followed to prevent the use of cookies on different internet browsers:

Adobe Analytics	<a href="http://www.adobe.com/uk/privacy/opt-out.html">http://www.adobe.com/uk/privacy/opt-out.html</a>
AOL	<a href="https://help.aol.com/articles/restore-security-settings-and-enable-cookie-settings-on-browser">https://help.aol.com/articles/restore-security-settings-and-enable-cookie-settings-on-browser</a>
Google Adwords	<a href="https://support.google.com/ads/answer/2662922?hl=en">https://support.google.com/ads/answer/2662922?hl=en</a>
Google Analytics	<a href="https://tools.google.com/dlpage/gaoptout">https://tools.google.com/dlpage/gaoptout</a>
Google Chrome	<a href="http://www.google.com/support/chrome/bin/answer.py?hl=en&amp;answer=95647">http://www.google.com/support/chrome/bin/answer.py?hl=en&amp;answer=95647</a>
Internet Explorer	<a href="https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies">https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies</a>
MozillaFirefox	<a href="http://support.mozilla.com/en-US/kb/Cookies">http://support.mozilla.com/en-US/kb/Cookies</a>
Opera	<a href="http://www.opera.com/browser/tutorials/security/privacy/">http://www.opera.com/browser/tutorials/security/privacy/</a>
Safari	<a href="https://support.apple.com/kb/ph19214?locale=tr_TR">https://support.apple.com/kb/ph19214?locale=tr_TR</a>

### Consent, Change in Policy and Enforcement

Our company aims to provide detailed explanations about the use of Cookies to its visitors with this Policy and to inform them about their Cookie preferences. In this respect, it is regarded that consent is given for the use of Cookies if the Cookie notification warning on the website is closed and/or the use of the website is continued.

Our visitors can always change their Cookie preferences.

Our company reserves the right to change the provisions of this Policy at any time.

This Policy becomes effective on the date of its publication.

### CONTACT

You can apply to us at any time for your questions regarding your personal data processed by us or regarding your rights in Article 11 of the Law on the Protection of Personal Data. You can send your applications by sending an e-mail to [kvkk@crew.com.tr](mailto:kvkk@crew.com.tr).